fishbowl®
SOLUTIONS

Contact your account representative for more information on Fishbowl's Digital Assistant services or visit www.fishbowlsolutions.com.

Oracle Digital Assistant Design & Development Jumpstart

Realize the power and efficiencies that digital assistants deliver!

Accelerate Your Digital Assistant Deployment

Fishbowl Solutions is the leading developer for the Oracle Digital Assistants feature of Oracle Mobile Cloud. We offer a digital assitant development package that can be tailored to an organization's specific use case and levels of automation they want to realize.

Choose Your Channel

In addition to the standard Facebook Messenger integration, Fishbowl has ready-made connections to Slack and Amazon Alexa. We can also integrate digital assistants with your website or enterprise portal supporting desktop and mobile experiences.

Select Your Use Case

Choose any of Fishbowl's current frameworks and intent flows from below and see how these processes will be transformed with a digital assisant. If you are looking for a digital assistant that satisfies a different use case, contact us for a consultation.
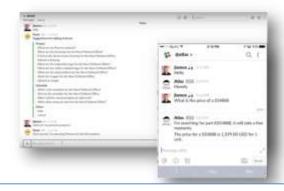
- **Sales Enablement - Virtual Sales Assistant**
  o Bypass Oracle Forms/E-Business Suite to retrieve product pricing and availability info
  o Enter contacts and leads, review performance data
- **Customer Service/Support**
  o Augment automated telephony or interactive voice response (IVR) systems with digital service assistants
- **Field Service - Construction Operations Assistant**
  o Retrieve project schedules and drawings from Procore Construction PMS or Oracle Primavera
- **Human Resources - Employee Personal Assistant**
  o Answer Frequently Asked Questions (FAQs)
- **Executive Assistant**
  o Deliver Key Performance Indicators (KPIs) from Oracle Business Intelligence

Connect to Your Backend Data System

- Oracle Service Cloud
- Oracle Engagement Cloud
- ServiceNow
- Salesforce
- Oracle WebCenter & Content and Experience Cloud

Contact Info

For more information on Fishbowl Solutions or to schedule a solution briefing, call +1.952.465.3400, visit www.fishbowlsolutions.com or send an email to cmsales@fishbowlsolutions.com.

Digital Assistant Jumpstart Specifics

- Up to 3 complex dialog flows
- Slack or Facebook messenger integration
- Associated intent event buttons (if needed)

Estimated Delivery Cycle

- **Discovery - Analyze & Design = Week 1**
  o Gather requirements for intents and flows
  o Understand data source folder structure
  o Document functional design
- **Build = Weeks 1 - 2**
  o Set up digital assistant framework and data for testing
  o Connect with chat client
  o Create intents and conversational flow
  o Map intents to integration endpoints
- **Iterate - Optimize = Weeks 2-3**
  o Roll out to small group of beta users
  o Design and build based on new requirements
  o Tune utterances
  o Add new intents
- **Release = Week 4**
  o Roll out to beta users
  o Knowledge transfer on managing and tuning
- **Improve**
  o Tune based on analytics and new features

Estimated Pricing

- Consulting = $35,000 to $70,000

* Does not include Third-Party licensing costs, i.e., Oracle Mobile Cloud Enterprise, etc.
* Licensing varies depending on if using VMware or Oracle