

# Log File Notifier™ for Oracle UCM

## Notification of errors within Oracle UCM

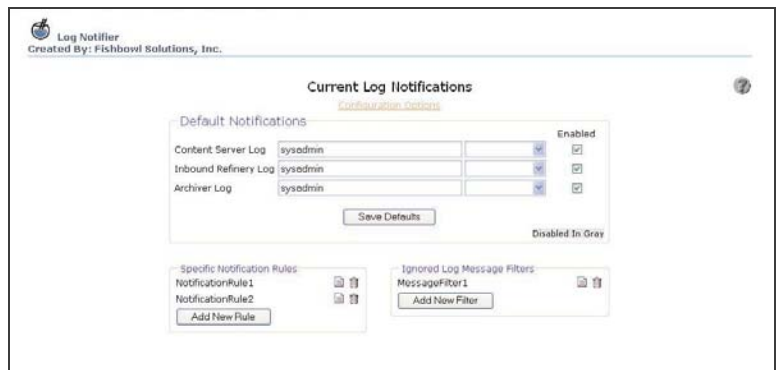
### Business Need

Users and/or administrators need to know when errors on the Content Server occur, such as conversion and archival failure. When errors go undetected and therefore unfixed, users start to lose confidence in the overall system. To make sure the system keeps running smoothly, administrators must waste time reviewing logs in Oracle manually. For example, an item that fails to be converted by the Refinery does not get released to the Oracle Content Server and cannot be found when searching. Another common scenario is to have an automated export that pushes content to another Content Server. If an error occurs during the transfer, it will likely go undetected for days or weeks. Unless administrators do this manual review of the Oracle log files critical errors will slip through the cracks and prevent downstream users from completing their work.

### Solution

Log File Notifier provides alerts when log files in the Content Server find an error.

- Automatically notifies administrators via email when errors occur
- Sends notifications to different administrators based on which log has errors
- Ignores a customizable set of error messages to filter out non-critical errors
- Allows administrators to be proactive not reactive



#### Contact Information

To learn more or make a purchase, call **+1.952.465-3400**, visit [www.fishbowlsolutions.com](http://www.fishbowlsolutions.com) or send an email to [11g@fishbowlsolutions.com](mailto:11g@fishbowlsolutions.com).

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